

# **Installation Guide**

**DVM-800 HD** 



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On behalf of the Digital Ally team, I want to thank you for this order. We appreciate the trust and confidence you have shown us.

We will strive to do everything we can to provide you with the best products, support and customer service. Please know we have a team of engineers, sales, manufacturing, customer service, accounting, technicians and support personnel who work to provide the excellent customer experience and satisfaction you demand and of which is the cornerstone of our business.

Below are a few comments and suggestions before you get started with the installation of your Digital Ally *DVM-800 HD* system:

- The *DVM-800-HD* is designed to be easily installed into virtually any make or model of vehicle.
- Please check the packing list against the items enclosed to make sure you have received all the items.
- Pictures of the various components of the system are shown throughout this guide to assist you.
- Please refer to the "DVM-800 HD Operation Guide" for operating instructions. You can download and print this document by logging in to the Digital Ally website at http://www.digitalallyinc.com/login.cfm.
- The default passwords to access the DVM can be located on <u>page 4-1</u> of this document.
- The system diagram is provided on <u>page 2-5</u>, and the wiring connections chart is provided on <u>page 2-6</u>.

If you need any help, have any questions, or just want to provide some comments, please feel free to contact us and we will be happy to assist you. We are located in the Kansas City metro area.

Best regards,

**Stanton Ross, CEO**Digital Allv. Inc.

9705 Loiret Blvd Lenexa, KS 66219

Ph: 800-440-4947 or 913-814-7774

VAA 5 D-

Fax: 913-814-7775

Email: <a href="mailto:support@digitalallyinc.com">support@digitalallyinc.com</a>
Website: <a href="mailto:support@digitalallyinc.com">support@digitalallyinc.com</a>

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#### Section 1:

## Before You Begin

This document references the installation of the *DVM-800 HD* system, external cameras, and the cabling harnesses.

#### **Tools Needed**

- #2 Phillips head screwdriver
- #20 Torx screwdriver or bit
- 1/8" (4 mm) flat-blade screwdriver
- Digital Volt Meter
- Tie wraps
- 16 Gauge Scotchlok or butt connectors
- Wire Crimpers

#### **Cautions and Notes**

Please read the following instructions and precautions before installing the DVM-800 HD

- For assistance, a qualified installation technician or mechanic should be consulted.
- Do not use excessive force when removing the mirror from the windshield. The mirror mounting plate may become separated from the windshield and/or the windshield may break if excessive force is used. If you are unfamiliar with rearview mirror removal seek professional assistance.
- Do not route wiring and cabling over sharp metal edges where they may become damaged or cut.
- To prevent electrical shorts or breakage in the wiring and cabling, do not allow wiring and cabling to be pinched behind trim pieces, panels, or other objects.
- Do not run wires or cables in areas where they may become damaged by heat from the engine or the exhaust system.
- Do not install any DVM components or wiring in the deployment path of the air bags.
- When installing the cables or making wire connections, it is recommended you leave a little slack in the cable connections to allow for service loops and for adjustment of the mirror so the connections do not get pulled or accidentally disconnected.
- Do not connect any Digital Ally wiring in series with a vehicle charge guard or battery saver. All system battery connections must be made to a constant +13.8VDC location within the vehicle.
- Where possible, do not leave excessive cable above the headliner. We recommend at least 2 feet of distance between our cabling and that of other systems which may carry a signal for transmit and/or receive.



## Section 2:

# Parts List and System Diagrams

### **DVM-800 HD Standard Parts Kit 001-00114-00**

**External Camera Options are shown on the next page** 

Part Number	Image and Description		
006-08276-00		DVM-800 HD, Main Unit 128GB	
002-05146-00	-	DVM Mount Assembly	
002-05168-00	Solo Min	Accessory Kit: Includes Windshield Mounting Puck, Lanyard, Mounting Hardware, Security Tamper Resistant Screw and Key Kit	
006-08210-01	ŢM.	IF Box (model IFE-20)	
008-01388-01	<b>(9)</b>	Cable, Main Power to IF Box 3.1m (10.1ft.)	
008-01549-01		Cable, IF Box to DVM 4.6m (15.0ft.)	
002-05185-00		DWM-928 System, (900MHz) Includes Wireless Microphone, Charging Cradle, Mounting Bracket, and Lapel Microphone. (DWM-868 version available for countries that require 800MHz)	
004-09064-00		Backseat Microphone for DWM-928/868, 20ft. 2.5mm plug	
008-0100		Cable, USB 2.0 Type A to Mini-B, 3.3 ft.	
008-01455-00		Cable, Wireless Microphone to DVM-800 HD	
008-01464-00		Cable, IF Box, Sensor, RJ45	
001-00010-20	Digital-Ally	Wi-Fi Antenna	
008-01410-00	GFS	GPS Module	
363-00087-00	SanDisk  i ser. is name is name is 12868	SD card, 128GB	
860-00277-00		Quick Reference Guide	



### **External Camera Options**

#### 

# One (1) of the Camera Kits below is included with each DVM-800 HD Standard Parts Kit. Make selection when ordering.

			0
006-08274-00 Backseat Camera Kit	(t)	•	<b>566-00134-00</b> Backseat Camera, w/Smart IR, Reverse Image Switch, Water Resistant (IP69) <b>008-01390-00</b> Cable, 20ft, Camera to DVM
006-08275-00 License Plate Backup Camera Kit		•	566-00147-00 License Plate Backup Camera 008-01486-00 Cable, Camera Adapter 008-01390-00 Cable, 20ft, Camera to DVM



## **Optional Parts**

Part Number	Image	and Description
008-01382-00 008-01382-01 008-01382-02 008-01382-03		Backup Camera 25ft Extension Cable Backup Camera 40ft Extension Cable Backup Camera 60ft Extension Cable Backup Camera 15ft Extension Cable
025-00018-00 025-00019-00	S CONTRACTOR OF THE PARTY OF TH	DWM-928 External Antenna. DWM-868 External Antenna.
002-05091-00		Charger, RMT Desktop Charger 120VAC
002-05153-00	CAMERAS Digital August Processing	Auxiliary 4-Camera Switch Box V3
002-05204-00		Card Reader, SDXC, with USB 3.0 Cable for PC
740-00388-00	d	Panel Mount Remote Activation Switch
740-00399-00		Footswitch, Maintained (18/2AWG, 6ft, bare leads)
002-05030-00		Drop Mount Adapter
002-05112-00		Windshield Mount Adapter Kit, Dodge Charger
006-08267-00		Windshield Mount Adapter Kit, Dodge Sprinter
006-0030		Visor Mount For external front camera
006-0050	Tograsulis Tograsulis Constitution (Constitution Constitution Constitu	Siren Adapter Interface



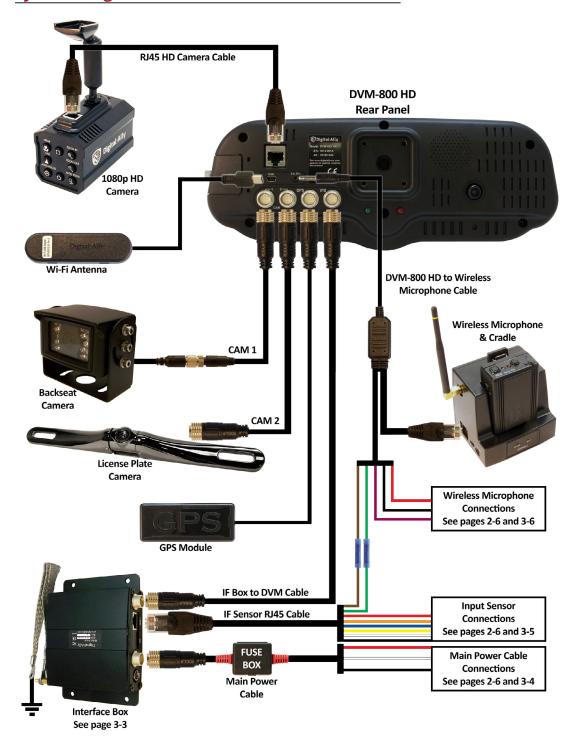
## **DVM Features Diagram**



1	<b>LCD Display:</b> Used for viewing video. LCD is behind the mirror and is not visible when off.
2	Internal Microphone: Records audio from the passenger compartment.
3	Manual Record button: This button is used to start/stop a manual event recording.
4	<b>LED Status Indicators</b> (Passenger facing & Road facing): These visible indicators give the operator feedback on the operational status of the DVM.
5	<b>Infrared Illuminators:</b> Automatically provides Infrared illumination for the passenger facing camera during low light conditions.
6	Passenger Facing Camera: Records video of the vehicle passenger area.
7	Ambient Light Sensor: Senses ambient light to automatically adjust LCD brightness.
8	<b>Menu and Playback Buttons:</b> Used to navigate the DVM menus, play back videos, and log into the system.
9	<b>External SD Card:</b> A removable SD card is installed behind the external SD door. The SD card is installed at a slight angle and positioned with the connector pads as shown above.
10	External Audio Input: The Digital Wireless Microphone audio cable is connected here.
11	1080p HD External Camera RJ45 Port: For connecting the 1080p HD Camera Cable.
12	External SDXC Card door: Provides access to the removable SD memory card.
13	USB Port: For data transfer and Wi-Fi download.
14	External Camera 1 Port: An external camera can be connected to the DVM with this port.
15	External Camera 2 Port: a 2nd external camera is connected to the DVM here.
16	GPS Port: The GPS antenna is connected here.
17	<b>Power Port:</b> Provides power to the DVM or can be used to attach the Interface Box to the system.
18	<b>Reset Button:</b> Used to perform a hard reset of the system.
19	<b>Integrated Road Facing Camera:</b> Records the view in front of the vehicle. This camera is disabled if you are using the 1080p HD external camera.



### **System Diagram**





## **Wiring Connections Chart**

Input Signal	Color	Pin #	Description
Main Power Cable	e (page 3-4)		
Battery	Red	1	+13.8VDC Unswitched Power. REQUIRED. Digital Ally recommends connecting directly to the engine compartment battery. DO NOT connect any Digital Ally equipment through a vehicle charge guard or battery saver.
Ignition	White	2	+13.8VDC Switched. Powered only when ignition is in the ACC or On position. Ignition is used to cycle the system power on and off.
Ground	Black	3	Chassis Ground. Secure directly to vehicle frame.
Sensor Input Cal	ole (page 3-5)		
Reverse	Red	1	Connect to reverse gear relay, or reverse light bulb.
Emergency Lights	Orange	2	Connect to light bar controller. +12VDC when emergency lights are activated.
Brakes	Blue	3	Connect to brake pedal switch or 3rd brake light. +12VDC when brake is active.
VSS	Yellow	4	Connect to Vehicle Speed Sensor pulse signal.
Sensor 5	White	5	Configurable input sensor
Mic Trigger Out	Green	6	Connect to Green wire of Wireless Microphone Cable
Mic Trigger In	Brown	7	Connect to Brown wire of Wireless Microphone Cable
Ground	Black	8	Chassis Ground
RJ45	RJ45	N/A	Connect to "SENS A" RJ45 input of Interface box
DWM Wireless M	licrophone Cal	ole (page 3	3-6)
Battery	Red	1	+13.8VDC Unswitched Power. Digital Ally recommends connecting directly to the engine compartment battery.
Ground	Black	2	Connect to Chassis Ground
Mic Trigger Out	Green	3	Connect to Green wire of Input Sensor Cable.
Mic Trigger In	Brown	4	Connect to Brown wire of Input Sensor Cable.
Remote Accessory Out	Violet	5	Connect to auxiliary equipment (optional connection)
RJ45	RJ45	N/A	Connect to Wireless Microphone Cradle.
Audio	3.5mm	N/A	Connect to 3.5mm audio jack on back of DVM.



#### Section 3:

#### Installation Instructions

#### **Step 1: Factory Mirror Removal**

The current factory rear-view mirror must be removed from the windshield mounting plate. There are several versions of mirror mounting systems. Below are the most common methods of rear-view mirror removal. If you are unfamiliar with rearview mirror removal, seek professional assistance.



Be very careful and do not use excessive force when removing the mirror from the windshield. The mirror mounting plate may become separated from the windshield and/or the windshield may break if excessive force is used.

Use one of the following methods that match the mirror mounting configuration of your vehicle:

#### Screw Mount Rearview Mirror Removal

- 1. Using a Philips screwdriver or #20 Torx bit, loosen the screw in the base of the mirror.
- After loosening the screw, gently lift upward to slide mirror off of mirror mount.

#### Wedge (Screwless) Mount Rearview Mirror Removal

- 1. Using a small 1/8" (4 mm) flat-blade screwdriver, insert the flat end into the opening at the bottom of the mirror mount next to the windshield.
- 2. Slide the screwdriver into the center of the mirror mount until resistance is felt.
- 3. Gently apply a small amount of additional upward force to lift away the locking spring inside the mount.
- 4. While still applying upward pressure with the screwdriver, grasp the mirror bracket and wiggle it from side to side. Lift the mirror up toward the headliner and off the windshield mount button.

#### Cam Lock Rearview Mirror Removal

- 1. With your right hand, grip the mirror and keep it stabilized.
- 2. With your left hand, grip the base of the factory mount where it meets the glass.
- 3. Apply a small amount of inward pressure toward the glass and rotate the base clockwise.
- 4. The spring loaded factory mount should release from the windshield puck.





#### **Step 2: DVM Installation**

- 1. Install the provided Mirror Mount to the back of the DVM using 3 of the supplied M4 x 6mm black screws. Using the longer 8mm black screw, attach one end the Tether Cable to the Mirror Mount and DVM.
- 2. Slide the new DVM onto the existing windshield mounting plate and secure your DVM to the vehicle windshield. For some 2011 and later Dodge vehicles, attach and orient the optional adapter to factory windshield as shown. Use Loctite™ #03346 glue to secure the adapter to the factory windshield mount. If needed, attach optional the drop-down bracket as shown.



- 3. Use a #20 Torx screw driver to tighten the mounting screw.
- 4. Adjust the viewing angle for the rearview mirror.
- In some vehicles, the position of the manufacturer's windshield mounting plate may not allow for proper rearview DVM adjustment for some individuals, especially when the vehicle is equipped with an overhead console and/or interior emergency lighting. In these cases, the mounting plate included with the DVM package must be glued to the windshield in a location that will allow proper adjustment. Loctite #03346 glue is recommended. Please follow the instructions on the Loctite package.
  - 5. Securely attach the other end of the Tether Cable to the metal structure of the vehicle above the DVM using either the supplied self-drilling screw, or by drilling a hole and using the supplied bolt, nut, and washer.
- The Tether Cable is a safety feature to minimize the chance of personal injury should the windshield be broken in an accident or if the DVM otherwise becomes disengaged from the windshield.
  - 6. Remove the protective film cover from the:
    - Internal Road Facing camera
    - Internal Passenger Facing camera.



#### **Step 3: Interface Box Installation**

#### **Interface Box**

The IF Box must be securely mounted on a solid area of the vehicle structure in a moisture free location where it can be easily accessed for reset or replacement.

Possible mounting locations include:

- Under the dash on the passenger side.
- Behind the kick panel on the passenger side (or driver side).
- Mounted into the transmission tunnel sheet metal below the dash. On some vehicles this is not advisable due to extreme heat radiated from the transmission.
- Mounted on the exterior of the center console. Do NOT mount inside the center console.
- Under the seat on some SUV-type vehicles.
- Behind a panel on the right hand side of the dash (nearest to the door).
- Do not place the IF Box directly on floorboard, or mount it in areas where it could be exposed to moisture such as air conditioner condensation, accidental liquid spills, rain, snow, mud, or other elements that could be tracked into the vehicle.
- Do not place the IF Box in an area that will subject the unit to excessive heat such as the transmission tunnel or engine firewall.

#### Mount the IF Box

- 1. Use the *IF Box to DVM cable* as a gauge to estimate an appropriate location for mounting the IF Box. Secure the IF Box to a location free from moisture.
- 2. Once a suitable mounting location has been identified for the IF Box, verify that the shielding strap can be securely connected to the metal surface of the vehicle chassis. If the shielding strap does not reach a suitable metal surface, reposition the IF Box appropriately.
- 3. Secure the unconnected end of the shielding strap to the vehicle chassis.
- 4. The shielding strap must be connected to a metal surface of the vehicle chassis to prevent electrical interference. Failure to properly connect the shielding strap may cause system operation issues.

#### **DVM to Interface Box Cable Installation**

- 1. Plug the IF Box to DVM cable into the back of the DVM.
- 2. Leaving slack in the cable at the mirror mounting bracket 
  IF Box to DVM Cable for DVM adjustment, begin routing the cable from the DVM under the front edge of the headliner down the windshield pillar towards the mounting location for the IF Box. To conceal the cable, it may be necessary to loosen the sun visor mounting bracket and/or other trim pieces to allow the cable to be tucked in behind the headliner.
- 3. Do not route wiring and cabling over any sharp metal edges. Avoid running the cable parallel to other wiring and/or antenna coax from other equipment in the vehicle. To prevent electrical shorts or breakage in the wiring and cabling, do not allow wiring and cabling to be pinched behind trim pieces, panels, or other objects.
- 4. Secure the cable using Velcro or standard tie wraps as required.
- 5. Plug the remaining end of the DVM cable into the IF Box *Mirror* jack.



#### Step 4: Power, Ground, and Input Sensor

#### **Power Cable Installation**

- Plug the connector of the Vehicle Power cable into the IF Box.
- 2. Route the cable to a suitable location for electrical connection.



- 3. Remove 4 to 5 inches of the outer jacket at the bare end of the power cable. Separate the braided shield from the individual conductors, attach an electrical terminal to the end of the braided shield, and attach the terminal to the chassis of the vehicle.
- 4. Connect the **Red** wire of the power cable to the vehicle Positive battery terminal and the **Black** wire of this power cable directly to the vehicle's chassis. It is required that the power wire be tied in with DVM interface box connection with no obstructions to battery such as a cutoff switch or charge guard system.
- 5. Connect the **White** wire to the ignition switch where +13.8VDC is only present when the vehicle ignition key is in the ON position.

Input

Power
Connect to +13.8VDC Battery Terminal

Ignition
Connect to +13.8VDC Ignition Switch

White

**Black** 

Figure 3-4: Power Connections

- 6. Secure the cable and the inline fuse housing using Velcro or standard cable ties as required. The cable contains a 5 Amp, 250V fuse and a filter to help minimize unwanted RF noise.
- 7. Reconnect the cable to the connector on the back of the DVM.

Ground

Vehicle Chassis



#### **IF Input Sensor Cable Installation**

The IF Box provides multi-purpose sensor inputs that allow external devices to trigger an event record in the mirror. Common external sensors include; emergency lights, siren, brake pedal, vehicle speed sensor, reverse gear, covert foot-switch, or door sensors.



**IF Box Sensor Input Cable** 

#### **Determine the Device Trigger(s) Signal Level**

For the administrator to configure each of the six multi-purpose input sensors, the signaling from the external device must be found and documented. Determine the signaling of each external device that will be used and document the signal information on the *Sensor Worksheet* that has been provided on page 5-3.

- 1. Position the RJ45 end of the sensor cable near the IF Box RJ45 jack, but do not plug it into the IF Box yet.
- 2. Leaving a service loop for connection to the IF Box, begin routing the non-terminated end of the sensor cable to the desired location in the vehicle for connection to each of the input sensor devices.
- 3. Cut off excess cable as required.
- 4. Use *Figure 3-5* below for wiring connections to the sensor cable and connect the external devices to the appropriate wire of the RJ45 sensor cable.
- 5. The **Green** and **Brown** wires are reserved for the DWM wireless microphone system. Connect the wires as shown below to ensure microphone activation functions correctly. Use butt splice connectors to connect the green and brown wires.
- 6. When all external devices have been connected, plug the RJ45 into the jack labeled "SENS A" on the IF Box.

Pin Wire Color Sensor Reverse 1 Red Reverse Gear Sensor Lights 2 Orange Connect to +12VDC Light Bar Output 3 Blue Connect to +12VDC Brake Switch Speed Connect to VSS Output Yellow 4 (Vehicle Speed Sensor) Sensor #5 White 5 Configurable Input **Mic Trigger Out** 6 Green Connect to Green wire of DWM harness Mic Trigger In 7 Brown Connect to Brown wire of DWM harness Ground Black 8 Connect to vehicle chassis Sensor In/Out

Connect to "SENS A" input on interface box

Figure 3-5: Input Sensor Connections

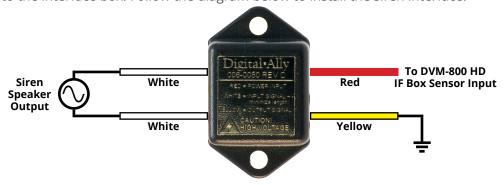


N/A

**RI45** 

#### **Siren Adapter Interface (optional)**

If an acceptable DC output cannot be obtained from the siren controller, the optional Siren Adapter Interface can be used to connect the siren speaker to the interface box. Follow the diagram below to install the siren interface.



When using the siren adapter, the input sensor must be configured for a High to Low, Standard Threshold within the VuVault device configuration.

#### **Step 5: Wireless Microphone Installation**

- Attach the mounting bracket to the back of the Wireless Microphone Cradle; the assembly can then be mounted at your preferred location, such as the side of the center console. Do not mount the cradle in close proximity to a cup holder or other area which may be exposed to moisture. Damage caused by a liquid spill is not covered under warranty.
- 2. Attach the antenna. If you are using the external In-Car Microphone, connect it to the DWM Cradle Microphone jack and route the microphone to your preferred location in the vehicle. The typical mounting location for the external in-car microphone is in the rear seat area along the headliner & below the weather strip.

## **DWM Wireless Microphone Cable Installation**

Carefully route the cable to the back of the DVM. Make the following connections.

Figure 3-6: Wireless Microphone Cable Connections

Connection	Wire Color
<b>Power</b> Connect to +13.8DVC Battery Terminal	Red
<b>Ground</b> Connect to vehicle chassis	Black
Remote Accessory Out Connect to auxiliary equipment (optional connect, see next page)	Violet
Microphone Trigger Out Connect to Green wire of IF Sensor Cable	Green
<b>Microphone Trigger In</b> Connect to Brown wire of IF Sensor Cable	Brown
<b>Transmit/Receive</b> Connect to RJ45 input jack on the DWM Microphone Cradle	RJ45
Audio Out Connect to 3.5mm audio jack on the back of the DVM	3.5mm Audio Plug

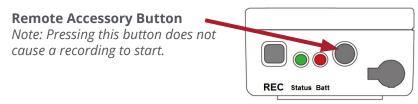


When connecting the 3.5mm Audio Plug to the **Ext Mic** jack on the back of the DVM, be sure to leave enough slack in the cable to allow for adjustment of the mirror.



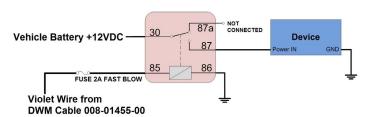
#### **Remote Accessory Out**

The Remote Accessory Out button (unmarked) on the top of the DWM Microphone Transmitter can be configured to activate or deactivate an auxiliary device. Below is a general outline showing how this can be wired using an interposing relay. The device, relay, and fuse are optional customer provided items. Be sure to select a relay which can handle the power requirements of your device.

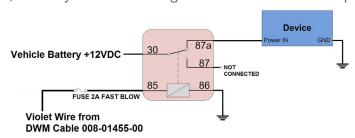


#### **Example Relay Wiring Diagrams:**

1. Activate device when button is momentarily pressed: To activate a +12VDC device that is normally off by default by pressing the button, connect it as shown below. When the button is pressed once, the relay will be energized and the external device will be powered on. When the button is pressed again, the relay will not be energized and the device will turn off.



2. **Deactivate device when button is momentarily pressed:** To deactivate a +12VDC device that is normally on by default by pressing the button, connect it as shown below. When the button is pressed once, the relay will be energized and the device be powered off. When the button is pressed again, the relay will not be energized and the device will be powered on.





### **Step 6: External Camera Installation**

#### 1080p HD Road Facing Camera

Attach the visor mount through the visor clip and attach front camera to the mounting plate as shown below. Connect the 1080p HD camera RJ45 cable to the DVM-800 HD RJ45 input.





#### **Backseat Camera**

1. Determine a mounting location for the Backseat camera. The example below has the camera mounted in the center of the cage. This gives a wide angle view of the entire back seat. Secure the camera using the supplied hardware.



**DO NOT install the backseat camera behind plexiglass** (or glass); The infrared lights will reflect back into the camera lens and completely obscure any video.



2. Connect the Backseat camera cable (008-01390-00) to the DVM CAM 1 input. Secure extra cable in the headliner away from any other existing cabling and/or airbags. Leave slack in the cable as a service loop and for DVM angle adjustment; then begin routing the cable to the backseat area. To conceal the cable it may be necessary to loosen interior trim and other components within the vehicle.







#### License Plate Camera

1. Attach the License Plate camera cable (008-01390-00) to the DVM CAM 2 input.



- 2. Leave slack in the cable as a service loop and for DVM adjustment; then begin routing the cable to the rear of the vehicle.
- 3. Depending on your vehicle you may be able to route the cable down the side of the headliner to a rear compartment of the vehicle.

  Otherwise find a suitable route on the floorboard of the vehicle.
- 4. To conceal the cable it may be necessary to loosen interior trim and other components within the vehicle.
- 5. The cable connector for the Backup Camera should be routed to a rear compartment of the vehicle such as the trunk of a car, to a location within 3 feet of the rear license plate.
- 6. Remove the top two screws holding the rear license plate to the vehicle.
- 7. Position the camera bracket and run the camera cable into the vehicle to connect to the adapter cable. Connect the adapter cable to the main camera cable.
- 8. Use the screws to attach the backup camera bracket along the top edge of the license plate.

### Step 7: GPS Module

Clean the windshield glass with isopropyl alcohol. Plug the GPS Module connector into the port on the back of the DVM and screw the locking ring down.

Use full length of cable to locate the GPS module away from the DVM in the upper right or left corner of windshield, outside of the black shaded area.

#### Do Not mount the GPS Module:

- In the headliner
- Under metal
- Within 1 foot of the Wi-Fi Antenna

Using the included double-sided tape, attach the module to an unobstructed location on the windshield below the roofline. Do not place the GPS Module near any other vehicle antenna.

## Step 8: Wi-Fi Antenna

Clean the windshield glass with alcohol. Plug the Wi-Fi Antenna into the USB port on the back of the DVM. Using the included double-sided tape, attach the antenna to an unobstructed location on the windshield below the roofline away from the GPS Module.





#### Section 4:

### Testing the Installation

#### **Initial Power Up**

- 1. Insert the SD card into the DVM.
- 2. Turn the vehicle ignition switch to the ON position. The vehicle does not have to be running.
- 3. The DVM will begin the boot-up process; all 3-LEDs will light in sequence until boot up is complete.
- 4. Once the boot-up process is complete, the Blue LED will be lit indicating the DVM is powered on, is ready, and in standby mode.
- 5. Login to the DVM using the arrow buttons. The default administrator password is 111111, the default user password is 222222. Press the button to save your entry.

#### **Record an Event**

- 1. Press **REC** button.
- 2. The Red status indicator will illuminate to indicate the manual event is being recorded.
- 3. After 10 seconds, press the REC button to stop the manual event record.
- 4. The Red status indicator will extinguish, indicating the DVM has returned to standby mode.

### **Viewing the Backup Camera**

- 1. Start the vehicle and leave the transmission in Park. Allow the DVM to boot.
- 2. Apply the brake and put the transmission into Reverse gear.
- 3. The LCD will turn on and the live video from the backup camera will be displayed.
- 4. If configured as an Event Trigger, the Red status indicator will illuminate indicating the back-up event is being recorded.
- 5. Put the transmission back into Park.
- 6. The LCD monitor will turn off.

## **Input Sensor & Wireless Microphone Tests**

- 1. Remove the wireless microphone transmitter from the charging cradle and turn the power switch ON. The Green LED should be lit solid.
- 2. Activate a trigger input device (such as emergency lights) to start a recording.
- 3. The Red status indicator on the DVM will flash to indicate the event is being recorded, and the Green LED on the Wireless Microphone should start blinking.
- 4. Press the **REC** button on the DVM to stop the recording.
- 5. The Red status indicator will extinguish, indicating the DVM has returned to standby mode.
- 6. Press the REC button on the wireless microphone. The system should again start to record as previously in step 3.
- 7. Press the REC button on the DVM to stop the recording. The Ignition Shutdown Timer will start when the vehicle ignition is turned off.



## Section 5:

## Support

## **How to Reset the DVM-800 HD System**

Using a small blunt object such as a small eye-glass screwdriver or a paper clip, press the reset button on the DVM. The reset button is recessed and on the road facing, driver's side of the housing as shown here.



## **Basic Troubleshooting**

Community of the Commun			
Symptom	Resolution		
System will not power up	<ul> <li>Verify the power cable connector is connected to the back of the DVM.</li> </ul>		
	<ul> <li>Check the power cable fuses located in the in-line fuse housing on the power cable.</li> </ul>		
	<ul> <li>Verify there are no breaks, pinches, or cuts in the wiring or cable harness.</li> </ul>		
	<ul> <li>Check the wiring and voltage levels to the vehicle power and ignition switch wiring (page 3-4)</li> </ul>		
All LEDs are flashing rapidly in unison	<ul> <li>The external SD card does not have enough free available storage. Replace the external SD card with a blank SD card.</li> <li>Another internal error has occurred. Try resetting the DVM, if problem continues, call tech support.</li> </ul>		
DVM powers up but doesn't record	<ul><li>Verify the device configuration.</li><li>Reset the system.</li></ul>		
DVM powers up and goes directly to an event record (Red LED Flashes)	An event record has been triggered from either an internal sensor or from an IF Box:  Disconnect the Sensor Cable RJ45 connector from the IF Box and reset the DVM. If the problem doesn't reoccur, check the wiring from the vehicle to the sensor cable.  Check the DVM configuration parameter values for all internal sensors and/or IF Box sensors.		



Symptom	Resolution
Optional Backup Camera not visible on the LCD when the vehicle is in Reverse gear	<ul> <li>Verify the DVM is powered ON and operational.</li> <li>Note: Backup camera operation will only occur when vehicle ignition is on and running.</li> <li>Verify the reverse gear wiring is connected to the RJ45 sensor cable.</li> <li>Verify the Reverse Gear signal voltages to the IF Box in the active and non-active state.</li> <li>Verify there are no breaks, pinches, or cuts in any of the wiring or cable harnesses for the backup camera, IF Box, reverse gear wiring, vehicle power and ignition wiring.</li> <li>Verify the IF Box is connected to the DVM.</li> <li>Verify the camera cable connector is connected to the back of the DVM.</li> <li>Verify the camera cable from the DVM is connected to the connector on the hard-wired harness from the camera.</li> <li>Verify the DVM sensor inputs are configured correctly through the VuVault software settings menu. Refer to the "DVM-800 HD Operation Guide" for additional details for configuring the DVM.</li> </ul>
Backup Camera is visible with the vehicle is in Park	The default operation for the IF Box reverse gear signal is from Low to High (0vdc to +12vdc). If the reverse gear signal that is connected has 0VDC when in reverse, the DVM will need to be re-configured. Refer to the "DVM-800 HD Operation Guide" for additional details for configuring the DVM.
Backup Camera video is garbled or not intelligible	<ul><li>Verify backup camera, cabling, and connectors.</li><li>IF Box may be defective</li></ul>
DVM is unresponsive	<ul> <li>Verify the cables and cable connections.</li> <li>Verify power input voltages to the IF Box (page 3-5)</li> <li>Press the reset button on the back of the DVM.</li> </ul>
False Triggering of Event Recordings	<ul> <li>Determine which trigger is causing the false trigger by viewing the event recording.</li> <li>The unit can be reconfigured to default settings and enable each trigger to determine which one is causing the false trigger.</li> <li>If the Accelerometer is causing false triggering, verify the mirror is in the normal rearview mirror orientation.</li> </ul>
Wireless Microphone does not trigger the DVM to record	Verify the cable connections ( <u>page 3-6</u> ). Verify the DWM Cradle is receiving power and the microphone is synced to the system. Verify device configuration in the VuVault software.



## **Interface Box Sensor Worksheet**

	Date:		Installer:		
Ve	hicle #:	cle #: Make, Model, Year			
License	e Plate:	ate: Vehicle Color:			
DVM S	 Serial #:		VIN Number:		
			ninistrator must know		
	le Electrica	•	and provide the inforn	nation to the Adminis	strator.
IF Cab		Data		Measured D	C Voltage
Wire Co		vice Type/I	Description	Inactive VDC	Active VDC
RED	Reverse G	iear Signal		(Park)	(Reverse)
ORANG	<b>E</b> Emergend	y Lights			
BLUE	Brakes				
YELLOV	V VSS (Pulse	e Only) or Co	onfigurable		
WHITE					
		Instal	ler to complete upper sec	ction	
		Administ	trator to complete lower	section	
Senso	r Configura	ation			
Sensor	Sensor	Wire		Signal to Inp	ut Sensor
#	Name	Color	Connection	Detection Type	Threshhold
		RED	Reverse Gear	Low to High	Standard
1	Reverse		Switch	High to Low	High
			DC Output-Light	Low to High	Standard
2	Lights	ORANGE	Bar Controller	High to Low	High
			D 1 6 11 1	Low to High	Standard
3	Brakes	BLUE	Brake Switch or 3rd Brake Light		=
				High to Low	High
	VSS	YELLOW	VSS	Pulse	
4	6 6 11		6 6 11	Low to High	Standard
	Configurable	YELLOW	Configurable	High to Low	High
-	_	,	_	Low to High	Standard
5	Configurable	WHITE	Configurable	High to Low	High
6	Wireless Microphone	GREEN	MIC Trigger from Green Wire of DWM Harness		
	REMOTE TRIGGER OUT	BROWN	MIC Trigger from Brown Wire of DWM Harness		



GROUND

**BLACK** 

Chassis Ground

## Section 6:

## **Contact Information**



9705 Loiret Blvd Lenexa, KS 66219

**w:** www.digitalallyinc.com **e:** info@digitalallyinc.com

**p:** 913.814.7774 **f:** 913.814.7775

**Support E-mail:** <a href="mailto:support@digitalallyinc.com">support@digitalallyinc.com</a> **Sales E-mail:** <a href="mailto:sales@digitalallyinc.com">sales@digitalallyinc.com</a>

**Sales / Support Toll Free:** 1.800.440.4947 (8am - 5pm CST)



